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Level 10, LLC Named a PCI Security Standards Council PIN 3.0 Certified Service Provider

Commitment to Security, PCI Compliance Gives Merchants Peace of Mind

HOFFMAN ESTATES, Ill., September 1, 2020 – Level 10, LLC, a leading retail IT service provider, has successfully completed its Payment Card Industry Security Standards Council (PCI SSC) PIN 3.0 audit and achieved certification. As a PIN 3.0 compliant service provider, Level 10 has validated that its hardware, software, environment and documented processes all meet the security standards set in place by the PCI Council.

PCI PIN compliance provides an increased level of security for retailers as well as their customers. In order to be compliant, service providers must undergo a thorough security audit once every two years. Updates to the PCI PIN security requirements from version 2.0 to 3.0 include enhanced processes for key injection, new encryption standards and increased documentation, among others.

Due to COVID-19, this year's audit was completed remotely, adding additional layers of complexity to the audit process. Over the course of two months, the Level 10 team updated and gathered documentation, recorded and submitted videos of simulations within the Level 10 facilities and participated in rigorous interviews.

"PCI compliance requires an immense amount of time and effort to successfully achieve at any time, but during the COVID-19 pandemic it was a particularly big undertaking" said John Pruban, President of Level 10. "By being PCI compliant, we are able to provide secure key injection and responsible handling of our clients' payment terminals. We give them, and in turn their customers, peace of mind."

For more information, visit www.level10.com.

About Level 10, LLC

With increasing IT challenges, Level 10 recognizes that merchants need less partners to do more. By strategically bundling services – like hardware procurement, key injection, staging and integration, maintenance, field services and service desk – Level 10 acts as an extension of retailers' IT teams through technology deployments, store openings/closings/remodels and instore support work.

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